



COMMERCIAL/RESIDENTIAL LIMITED WARRANTY

(United States and Canada Only)



WARRANTY INFORMATION

Basic Film Warranty

Madico, Inc. warrants professionally sold and installed SUN-GARD®/GLASS-GARD® brand commercial and residential window films (the "Products") against peeling, bubbling, rippling, cracking, adhesive failure, delamination, and demetalization. Warranty time periods vary with schedules listed on the back of this warranty.

Glass Breakage and Seal Failure Warranty

The warranty on the Products covers only (a) Glass breakage due to thermal stress and/or (b) failure of the seal on dual-pane, insulated glass windows. Madico, Inc. reserves the right to have its local representative inspect the affected window(s) before approving a claim. Upon approval, Madico, Inc. will pay for replacing the glass or insulated glass unit as applicable up to a maximum of \$500 per window. PLEASE NOTE IMPORTANT RESTRICTIONS THAT FOLLOW AND ON THE REVERSE SIDE.

Glass breakage: Buildings with a prior history of seal failure or thermal glass breakage are not eligible for coverage. In the event of multiple failures on one or more filmed windows, the glass will be replaced as described above but Madico, Inc. reserves the right to remove all of Madico, Inc.'s window film and reimburse the customer for the amount of the original invoice.

Seal Failure On Dual-Pane Units: This coverage is not offered under any circumstances unless the customer can furnish reasonable proof that the window manufacturer's warranty period against seal failure has not expired. For approved films and applications, Madico, Inc. only warrants against seal failure for the remaining period of the window manufacturer's warranty or the time period noted on the reverse side, whichever is shorter.

General Provisions

The warranty coverage begins at time of installation completion. Rental units are considered commercial properties. This coverage is extended only to the original purchaser and is not transferable and terminates automatically upon any sale, conveyance or change in tenancy of any commercial property. Madico, Inc.'s warranty liability is limited

to the replacement and re-installation labor of only such quantity of film product determined to be defective by Madico, Inc. Replacement of film or glass does not extend the original warranty time period.

Warranty Disclaimer

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, NOR ARE THERE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY APPLICABLE TO THE PRODUCTS. THIS MANUFACTURER'S WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION OF THE PRODUCTS.* IN NO EVENT SHALL THE MANUFACTURER BE LIABLE OR RESPONSIBLE FOR ANY LOSS OR DAMAGE INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, EXCEPT AS EXPRESSLY SET FORTH HEREIN. THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL WARRANTIES, EXPRESSED OR IMPLIED, AND IS VOID IF THE PRODUCT HAS BEEN SUBJECT TO ABUSE, IMPROPER INSTALLATION AND/OR CARE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY STATE OR PROVINCE.

To Make A Warranty Claim

This warranty is limited and is the Product owner's sole and exclusive remedy. If any Product specified above fails to conform to the warranty during the application period, Purchaser may obtain replacement and installation of the product by contacting the installing dealer, or by contacting the Warranty Service Department at Madico, Inc., 64 Industrial Parkway, Woburn, MA 01801, or call 800-225-1926 x 187. PRODUCT OWNER MUST HAVE THIS WARRANTY CERTIFICATE AND THE ORIGINAL PROOF OF PURCHASE INVOICE FROM THE INSTALLING DEALER.

*Improper and poor installation techniques include, but are not limited to, squeegeeing, trimming and measuring.

WARRANTY IS INVALID IF ANY INFORMATION SET FORTH ON THIS FORM IS NOT ACCURATE.

PLEASE TYPE OR PRINT CLEARLY

DEALER INFORMATION

Installing Dealer _____ Installation Date _____
Address _____ Contact Name _____
City _____ State/Province _____ Zip/Postal _____
Phone _____ Signature _____

CUSTOMER INFORMATION

Name _____ Date _____
Address _____
City _____ State/Province _____ Zip/Postal _____
Home Phone _____ Work Phone _____

WARRANTY NOT VALID WITHOUT MASTER ROLL NUMBERS

PRODUCT SELECTIONS

FILM DESCRIPTION	TOTAL SQUARE FEET	MASTER ROLL #	PRICE

SUN-GARD®/GLASS-GARD® WARRANTY SCHEDULE

SUN-GARD Film Warranty	COMMERCIAL	RESIDENTIAL	GLASS BREAKAGE / SEAL FAILURE
Century® Series: Nova®, Signature®, Solar Bronze Decorator® Series: Optivision®, Optivision® Reflective Reflective Series: Silver	10 Years	Lifetime	5 Years / 3 Years
Decorator® Series: Decorator Neutral Reflective Series: Blue, Bronze, Gold, Grey, Green	5 Years	5 Years	2 Years / None
Exterior Series: Silver, Stainless Steel	3 Years*	3 Years*	2 Years / None
Specialty Series: UV-Gard, White Out, Black Out Matte 377	5 Years	5 Years	2 Years / None
GLASS-GARD Film Warranty			
Signature, Silver	10 Years	Lifetime	5 Years / 3 Years
Clear	10 Years	Lifetime	2 Years / None
AG (Anti-Graffiti)	3 Years	3 Years	2 Years / None

*Films specifically designed for use on exterior glass surfaces (outside applications).
Warranty for all other films valid on interior glass surfaces only. Do not use on exterior surface of window unless film is specifically designated for that purpose.

Special Restrictions on Glass Breakage and Seal Failure Warranty

Note: If glass is replaced by the customer prior to notifying Madico, Inc. of glass breakage or seal failure, the warranty is voided.

Most applications of Madico, Inc. films are automatically covered for glass breakage in accordance with the above schedule. However, certain darker films and certain types of glass do not qualify for coverage unless written approval has been obtained in advance of installation from the manufacturer, Madico, Inc. Seal failure coverage is limited to the duration of the window manufacturer's seal failure coverage or the time period noted in the above warranty schedule, whichever is shorter. Restricted film and glass combinations that require pre-approval are identified below:

Double Pane / Insulated Glass Units

FILM TYPE	CLEAR DOUBLE-PANE	TINTED OR LOW-E MULTI-PANE
Signature 35	Approved	Pre-approval Required
Signature 20	Pre-approval Required	Pre-approval Required
Solar Bronze 35	Approved	Pre-approval Required
Solar Bronze 20	Pre-approval Required	Pre-approval Required
Decorator Neutral 33	Approved	Pre-approval Required
Decorator Neutral 20	Pre-approval Required	Pre-approval Required
Optivision 35	Approved	Pre-approval Required
Optivision 25	Approved	Pre-approval Required
Optivision Reflective 15	Approved	Pre-approval Required
Optivision Reflective 5	Approved	Pre-approval Required
Reflective Series (all colors except Silver)	Pre-approval Required	Pre-approval Required
Black Out	Restricted	Restricted
GLASS-GARD Signature 35	Approved	Pre-approval Required

Manufacturer's Pre-approval Required:

- Skylights
- Reflective glass
- Automotive film on flat glass
- Window with damaged frame
- Architecturally-odd shaped windows
- Glass thicker than 1/4" (6 millimeters)
- Any job over 5000 square feet (464.5 square meters)
- Laminated glass in single-pane or double-pane window
- Buildings with previous glass breakage or seal failure history
- Double-pane windows over 40 square feet (3.7 square meters)
- Windows where the glazing compound or sealant has hardened
- Single-pane windows larger than 100 square feet (9.3 square meters)
- Architectural shading from exterior overhangs, extensions, columns, etc
- Rigid window framing systems of concrete, solid aluminum, solid steel or wood

Restricted Use - Film Should Not Be Used on These Applications:

- Wired, textured or patterned glass
- Pane of glass with partial film application
- Exterior applications of films designed for interior use only
- Glass that is visibly chipped, cracked or otherwise damaged
- Triple-pane glass or double-pane glass with suspended films
- Application of two or more films to the same piece of glass