

Sun-Gard Residential Extended Warranty

United States and Canada

RESIDENTIAL EXTENDED WARRANTY STATEMENT

Some manufacturers of residential windows void their warranties for glass breakage and seal failure if solar control film is applied. Therefore Sun-Gard offers the option of added protection for those who have Sun-Gard solar control film professionally installed on their glass windows and/or doors.

For the nominal cost of \$.25 (US) per square foot of film installed, this warranty covers the residence of named purchaser, against glass breakage due to thermal stress for as long as they own the home and against window seal failure until the expiration of the window manufacturer's original warranty. In the event that thermal stress results in glass breakage and/or seal failure occurs, Madico, Inc. will arrange for window glass replacement up to a maximum of \$500 (US) per window. This warranty is the sole right of the original purchaser and cannot be transferred.

This warranty may be purchased only by recipients of the Sun-Gard standard residential warranty and is subject to all terms and conditions contained therein. All windows with Sun-Gard solar control film installed must be included in the warranty coverage. This warranty modifies only the glass breakage and seal failure coverage as indicated in the Sun-Gard standard residential warranty.

The warranty is not valid until certified by Madico, Inc. after receipt of:

- the white copy of the purchaser's completed Sun-Gard Residential Extended Warranty form
- site plan completed and signed by the installing dealer indicating the size and location of all windows that received film installation
- proof of payment (invoice) for installed Sun-Gard film
- payment for proper amount of extended warranty value (check from purchaser paid to the order of Madico, Inc.)

The purchaser will be informed of the validation of this warranty within 30 days of receipt of all necessary documentation by Madico, Inc. Validation will be indicated by a stamp in the box at the bottom right of this form.

A copy will be returned to the purchaser. The warranty effective date will be the date of film installation shown on the Sun-Gard standard residential warranty.

PURCHASER'S INFORMATION

Name

Address

City/State/Province

Zip/Postal

Phone

E-mail

Window Manufacturer

Age of Windows

Total Sq. Ft. of film installed:

x \$.25 = \$

(Total Due)

Purchaser's Signature & Date

INSTALLING DEALER'S INFORMATION

Company Name

Address

City/State/Province

Zip/Postal

Phone

E-mail

MAIL TO:

Warranty Department
Madico, Inc.

64 Industrial Parkway
Woburn, MA 01801

Phone: 800-225-1926 x 187

Fax: 978-932-8719



Sun-Gard Residential Extended Warranty

United States and Canada

TO MAKE A WARRANTY CLAIM:

To make a warranty claim, contact your original installing dealer or if unable to obtain a proper response from the dealer, contact the Madico Warranty Department, 64 Industrial Parkway, Woburn, MA 01801 or call 800-225-1926 x 187. To expedite all warranty claims, you MUST have this completed warranty certificate and proof of purchase from the installing dealer.

WARRANTY DISCLAIMER:

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION OF THE FACE HEREOF, NOR ARE THERE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY APPLICABLE TO FILM. THIS MANUFACTURER'S WARRANTY DOES NOT COVER IMPROPER OR POOR INSTALLATION. IN NO EVENT SHALL THE MANUFACTURER BE LIABLE OR RESPONSIBLE FOR ANY LOSS OR DAMAGE INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES, EXCEPT AS EXPRESSLY SET FORTH HEREIN. THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED AND IS VOID IF THE PRODUCT HAS BEEN SUBJECT TO ABUSE, IMPROPER INSTALLATION AND/OR CARE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY BY STATE OR PROVINCE.

THE FOLLOWING ADDITIONAL TERMS AND CONDITIONS APPLY:

1. Pre-existing conditions of either glass breakage or seal failure of the filmed window voids this warranty. Madico, Inc. reserves the right to inspect any job prior to final issuance of a certificate of warranty coverage. Fraud by the installing dealer or warrantee shall void the warranty.
2. In order to qualify for seal failure coverage, the owner must present evidence that a seal failure warranty is currently in force from the manufacturer of the sealed glass unit. This warranty for seal failure will not extend beyond the expiration of the sealed unit manufacturer's limited warranty.
3. The warranty shall be completely invalidated if any information or representation set forth on the front of this form is not accurate.
4. This limited warranty shall NOT apply to applications in the following installations: (a) triple-pane windows, wired or textured glass; or (b) any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (c) glass which is visibly damaged, chipped, cracked or pierced; or (d) non-glass materials such as polycarbonates; or (e) glass which is framed by concrete, solid metal or sealant which is no longer resilient; or (f) any glass of 100 square feet or more or having any linear dimension of more than 12 feet; or (g) when damage occurs by any causes other than thermal shock fracture, including but not limited to impact, stress, scratching, wind or other natural elements, earthquakes or other acts of God, fire, war, invasion, hostilities, terrorism, rebellion, and insurrection.